

Getting Help

Are you looking to report an in-game LUA error from the TSM addon?

Please follow these steps to report a lua error:

1. Restart WoW completely and see if you still get the same error message
2. Reinstall (and update if necessary) all TSM addons and see if you still get the same error message
3. **99% of errors are caused by out of dates addons.** Verify that the versions listed in the output of "/tsm version" match the latest versions listed for TSM addons on [Curse.com](#)
4. Join our [Discord Server](#) to report an addon issue.

Are you having an issue in Windows/OSX with your TSM Desktop Application?

Please join our [Discord](#) so we can help you resolve your app-related issue

Are you looking to suggest a new feature for the TSM addon, desktop application, or website?

Please visit [our suggestions page](#).

Are you trying to learn TSM by following a guide by Stevesgamebox?

That guide is very misleading and contains poor advice. [Check out our suggested guides here](#).

Is your question about an issue with your TSM account or premium payment?

Please email admin@tradeskillmaster.com. Be sure to include the username and / or email which is tied to your account so we can look up your account in our system if necessary. We should get back to you within 24 hours of receiving your email.

For all other questions:

Please follow these steps to ensure you get help as quickly as possible:

1. Check the [frequently asked questions](#).
2. Join our [Discord Server](#).